



SUMMER GREETINGS FROM FIMVO!

FIMVO'S OFFICE OPEN ALL SUMMER - INFORM US ABOUT COMPANY CHANGES WITHOUT DELAY

We've made sure there's always someone at the office though to answer your questions - we're open all summer. Please send system and alert related questions to nmvs@fimvo.fi and contracting and invoicing questions to info@fimvo.fi. Thanks for understanding that there might be a slightly longer delay in getting back to you than normally.

IN THIS NEWSLETTER:

- Deployment of the NMVS release 14 on May 15th, 2024: Alert Handling Guideline has been updated
- The Commission Q&A document has been updated
- Alert Management System (AMS) in Finland
- The April edition of the EMVS Community Newsletter - Data Quality Edition

DEPLOYMENT OF THE NMVS RELEASE 14 ON MAY 15TH, 2024: ALERT HANDLING GUIDELINE HAS BEEN UPDATED

The FimVO Alert Handling Guideline has been updated with changes introduced by FimVS release 14 regarding alerts A3 'Unknown serial number' and A68 'The batch identifier mismatches the recorded batch identifier'. These alert types now include alternative return codes and messages. In addition, the links regarding lists of FimVS operation codes and messages have been updated. The chapter regarding the alert of the expiry date mismatch has been updated.

The changes are effective from 16th of May 2024.

[Please find the updated Alert Handling Guideline here](#)

THE COMMISSION Q&A DOCUMENT HAS BEEN UPDATED

The European Commission has published a new version of the Questions & Answers (Q&A) document on "Safety Features for Medicinal Products for Human Use (V.21)". The new version contains updated responses to Questions 1.1., 1.20., 1.21., and 2.21. - about safety features, replacing of safety features and using stickers to place the unique identifier.

[Please read the Q&A document here](#)

ALERT MANAGEMENT SYSTEM (AMS) IN FINLAND

We periodically get questions regarding the status of an AMS in Finland. We are currently looking into different possibilities to implement an AMS in Finland. If a suitable system can be found, FiMVO would first implement this for internal use. The goal would then be to gather experience and eventually connect the system to the AMS Hub. This would allow OBPs to handle alerts through the AMS Hub.

Whether Finnish end users would be at some point connected to the system, is not in discussion at the moment. Implementation would be a staged process but there are still many uncertainties.

If FiMVO finds a suitable supplier and decides to implement the system also for OBPs, we will keep all parties informed.

THE APRIL EDITION OF THE EMVS COMMUNITY NEWSLETTER - DATA QUALITY EDITION

EMVO has published a new EMVS Community Newsletter with the topic of data quality featuring insights from EMVO, the Dutch NMVO, Accord Healthcare (*Enhancing Data Quality: Challenges and Strategies for OBPs*), and end user perspectives from the healthcare sector (*Product Master Data Quality and its impacts downstream*).

[Check out the Community Newsletter here](#)



As always, you can contact us

- Regarding contracts and invoices: info@fimvo.fi
- Regarding alerts and medicines verification system: nmvs@fimvo.fi

FIMVO WISHES YOU HAPPY SUMMER DAYS!



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