

## Alerts

Return code	Message
51320000	The pack cannot be Decommissioned. An alert has been raised.
51320200	The pack is already decommissioned as supplied at another location. An alert has been raised.
51320201	The pack is already decommissioned as supplied at this location. An alert has been raised.
51320300	The pack cannot be decommissioned. An alert has been raised.
51320301	The pack is already decommissioned as stolen at this location. An alert has been raised.
51320400	The pack cannot be decommissioned. An alert has been raised.
51320401	The pack is already decommissioned as destroyed at this location. An alert has been raised.
51320500	The pack cannot be decommissioned. An alert has been raised.
51320501	The pack is already decommissioned as sample at this location. An alert has been raised.
51320600	The pack cannot be decommissioned. An alert has been raised.
51320601	The pack is already decommissioned as free sample at this location. An alert has been raised.
51320700	The pack cannot be decommissioned. An alert has been raised.
51320701	The pack is already decommissioned as locked at this location. An alert has been raised.
51320800	The pack cannot be decommissioned. An alert has been raised.
51320801	The pack is already decommissioned as exported at this location. An alert has been raised.
51320900	The pack is already decommissioned as checked-out at another location. An alert has been raised.
41020001	The serial number is unknown. An alert has been raised.
41020002	The serial number is unknown. The batch has not been found. An alert has been raised.
41020003	The batch identifier mismatches the recorded batch identifier. An alert has been raised.
41020005	The expiry date mismatches the recorded expiry date. An alert has been raised.
41020007	The batch identifier mismatches the recorded batch identifier. The length or format does not match what has been uploaded. Possible scanner or software malfunction. An alert has been raised.
41020008	The batch identifier mismatches the recorded batch identifier. The length or format does not match what has been uploaded. Possible scanner or software malfunction. An alert has been raised.
41020009	The batch identifier mismatches the recorded batch identifier. The length or format does not match what has been uploaded. Possible scanner or software malfunction. An alert has been raised.
41020010	The serial number is unknown. The length or format does not match what has been uploaded. Possible scanner or software malfunction. An alert has been raised.
41020011	The serial number is unknown. The length or format does not match what has been uploaded. Possible scanner or software malfunction. An alert has been raised.
41020012	The serial number is unknown. The length or format does not match what has been uploaded. Possible scanner or software malfunction. An alert has been raised.
61020015	Duplicate serial numbers provided. An alert has been raised.
51220000	The pack cannot be supplied. An alert has been raised.
51220200	The pack cannot be supplied. An alert has been raised.
51220201	The pack was previously supplied at this location. Too many repeated attempts. An alert has been raised.
51220202	The pack was previously supplied at this location. Time limit exceeded. An alert has been raised.
51220300	The pack cannot be supplied because it is already decommissioned as stolen at another location. An alert has been raised.
51220301	The pack cannot be supplied because it is already decommissioned as stolen at this location. An alert has been raised.
51220400	The pack cannot be supplied because it is already decommissioned as destroyed at another location. An alert has been raised.
51220401	The pack cannot be supplied because it is already decommissioned as destroyed at this location. An alert has been raised.
51220500	The pack cannot be supplied because it is already decommissioned as sample at another location. An alert has been raised.
51220501	The pack cannot be supplied because it is already decommissioned as sample at this location. An alert has been raised.
51220600	The pack cannot be supplied because it is already decommissioned as free sample at another location. An alert has been raised.
51220601	The pack cannot be supplied because it is already decommissioned as free sample at this location. An alert has been raised.
51220700	The pack cannot be supplied because it is already decommissioned as locked at another location. An alert has been raised.

## Alerts

Return code	Message
51220701	The pack cannot be supplied because it is already decommissioned as locked at this location. An alert has been raised.
51220800	The pack cannot be supplied because it is already decommissioned as exported at another location. An alert has been raised.
51220801	The pack cannot be supplied because it is already decommissioned as exported at this location. An alert has been raised.
51220900	The pack cannot be supplied because it is already decommissioned as checked-out at another location. An alert has been raised.

## Other return codes

Return code	Message
10010000	The system is operating normally.
30020000	The client system is not authorised to perform this request.
70020000	Too many requests. Your account is limited to {numRequests} requests every {duration} seconds.
A0020000	Sorry we could not fulfil your request at this time. Please retry later.
B0020000	The National System is handling an unusually high volume of requests. Please resend the request later.
C0020000	The requested api version is unsupported.
C0020001	User-Agent Header Missing.
C0020003	The product code or batch is unknown locally. Bad Data Sent to Hub. Do not retry.
D0020000	The requested http method is not allowed.
11310300	The pack has been marked as stolen.
11310400	The pack has been marked as destroyed.
11310500	The pack has been marked as a sample.
11310600	The pack has been marked as a free sample.
11310700	The pack has been marked as locked.
11310800	The pack has been marked as exported from the EU.
11320300	The pack has been decommissioned as stolen at this location.
11320301	The pack has been decommissioned as stolen at this location. The next attempt will be rejected.
11320302	The pack has been marked as stolen. Pack sourced from outside of the EU. Use with caution.
11320400	The pack has been decommissioned as destroyed at this location.
11320401	The pack has been decommissioned as destroyed at this location. The next attempt will be rejected.
11320402	The pack has been marked as destroyed. Pack sourced from outside of the EU. Use with caution.
11320500	The pack has been decommissioned as sample at this location.
11320501	The pack has been decommissioned as sample at this location. The next attempt will be rejected.
11320502	The pack has been marked as a sample. Pack sourced from outside of the EU. Use with caution.
11320600	The pack has been decommissioned as free sample at this location.
11320601	The pack has been decommissioned as free sample at this location. The next attempt will be rejected.
11320602	The pack has been marked as a free sample. Pack sourced from outside of the EU. Use with caution.
11320700	The pack has been decommissioned as locked at this location.
11320701	The pack has been decommissioned as locked at this location. The next attempt will be rejected.
11320702	The pack has been marked as locked. Pack sourced from outside of the EU. Use with caution.
11320800	The pack has been decommissioned as exported at this location.
11320801	The pack has been decommissioned as exported at this location. The next attempt will be rejected.
11320802	The pack has been marked as exported from the EU. Pack sourced from outside of the EU. Use with caution.
51321000	The pack cannot be decommissioned. The batch has expired.
51321100	The pack cannot be decommissioned. The batch has been recalled.
51321200	The pack cannot be decommissioned. The product has been withdrawn.
42220000	No results found. The results may have expired.
52210000	The request is still being processed.
44020000	The product code is unknown.
44020001	A product code scheme is required.
44020002	A product code is required.
44020003	The {0} product code scheme is not supported.
44020004	The product code is invalid.
54120000	Duplicate product codes provided.
64120000	The request body is invalid.
64120001	Too many product codes in request. A maximum of {0} product codes will be accepted.
62120001	The actual number of packs does not match the stated number.
62120002	The request body is invalid.
62120003	Too many packs in bulk request. A maximum of {0} packs will be accepted.
62120004	The emvs-data-entry-mode header is required.
62120005	The emvs-data-entry-mode header is invalid.
62120006	Manually entered bulk of pack requests are not supported.
62120007	The requested state is invalid.

## Other return codes

Return code	Message
11410100	The pack has been reactivated.
11411000	The pack is expired due to batch state.
11411100	The pack is recalled in this market due to its batch state.
11411200	The pack is withdrawn in this market due to its product state.
11420102	The pack has been reactivated. Pack sourced from outside of the EU. Use with caution.
51420000	The pack cannot be reactivated.
51420001	The pack cannot be reactivated. It was decommissioned at another location.
51420002	The pack cannot be reactivated. Time limit exceeded.
51420100	The pack cannot be reactivated. It is already active.
51420101	The pack is already active because already reactivated at this location.
51420200	The pack cannot be reactivated. Time limit exceeded.
51420201	The pack cannot be reintroduced. It was supplied at another location.
51420300	The pack cannot be reactivated because it was decommissioned as stolen at another location.
51420301	The pack cannot be reactivated because it was decommissioned as stolen at this location.
51420400	The pack cannot be reactivated because it was decommissioned as destroyed at another location.
51420401	The pack cannot be reactivated because it was decommissioned as destroyed at this location.
51420500	The pack cannot be reactivated. It was decommissioned at another location.
51420501	The pack cannot be reactivated. Time limit exceeded.
51420600	The pack cannot be reactivated. It was decommissioned at another location.
51420601	The pack cannot be reactivated. Time limit exceeded.
51420700	The pack cannot be reactivated. It was decommissioned at another location.
51420800	The pack cannot be reactivated. It was decommissioned at another location.
51420801	The pack cannot be reactivated. Time limit exceeded.
51420900	The pack cannot be reactivated. It was decommissioned at another location.
51421000	The pack cannot be reactivated. The batch has expired.
51421100	The pack cannot be reactivated. The batch has been recalled.
51421200	The pack cannot be reactivated. The product has been withdrawn.
41020000	The product code is unknown.
41020006	The batch is exempted from FMD requirements.
61020000	A batch identifier is required.
61020001	A product code is required.
61020002	A product code scheme is required.
61020003	A serial number is required.
61020004	An expiry date is required.
61020005	The {0} product code scheme is not supported.
61020006	The batch identifier is invalid.
61020007	The expiry date is invalid.
61020008	The product code is invalid.
61020009	A requested state is required.
61020010	The requested state is invalid.
61020011	The serial number is invalid.
61020012	The emvs-data-entry-mode header is required.
61020013	The emvs-data-entry-mode header is invalid.
61020014	The request body is invalid.
B1020000	The product code or batch is unknown locally. Inter-market communication error. You may retry later.
B1020001	The product code or batch is unknown locally. Inter-market communication error. Do not retry.
11210200	The pack has been supplied.
11220200	The pack was previously supplied at this location.
11220201	The pack was previously supplied at this location. The next attempt will be rejected.
11220202	The pack has been supplied. Pack sourced from outside of the EU. Use with caution.
51221000	The pack cannot be supplied. The batch has expired.
51221100	The pack cannot be supplied. The batch has been recalled.
51221200	The pack cannot be supplied. The product has been withdrawn.

## Other return codes

Return code	Message
11110100	The pack is available to be dispensed.
11110200	The pack was decommissioned as supplied at another location.
11110201	The pack was decommissioned as supplied at this location.
11110300	The pack was decommissioned as stolen at another location.
11110301	The pack was decommissioned as stolen at this location.
11110400	The pack was decommissioned as destroyed at another location.
11110401	The pack was decommissioned as destroyed at this location.
11110500	The pack was decommissioned as sample at another location.
11110501	The pack was decommissioned as sample at this location.
11110600	The pack was decommissioned as free sample at another location.
11110601	The pack was decommissioned as free sample at this location.
11110700	The pack was decommissioned as locked at another location.
11110701	The pack was decommissioned as locked at this location.
11110800	The pack was decommissioned as exported at another location.
11110801	The pack was decommissioned as exported at this location.
11110900	The pack was decommissioned as checked-out at another location.
11111000	The batch has expired.
11111100	The batch has been recalled.
11111200	The product has been withdrawn.
51320000	The pack cannot be Decommissioned.
51220000	The pack cannot be supplied.

## Reporting

Return code	Message
30020000	The client system is not authorised to perform this request.
70020000	Too many requests. Your account is limited to {numRequests} requests every {duration} seconds.
A0020000	Sorry we could not fulfil your request at this time. Please retry later.
C0020000	The requested api version is unsupported.
C0020001	User-Agent Header Missing.
D0020000	The requested http method is not allowed.
15610000	Report Deleted.
35620000	Not authorised to access requested report.
45620000	Report not found.
35420000	Not authorised to access requested report.
45420000	Report not found.
55420000	Report not ready.
85420000	Unsupported report format '{requestedFormat}'.
A5420000	Error Creating Report.
C5120000	Invalid Query Parameter Date.
C5120001	Invalid Query Parameter Report Type.
35820000	Not authorised to access requested report type.
45820000	Unknown report type.
35020000	Not authorised to access requested report.
65020000	Unknown report type.
65020001	Invalid Report Parameters.
65020002	The request body is invalid.
65020003	Unsupported report format ({requestedFormat}).